

6 WAYS TO EVALUATE INFORMATION



EVIDENCE

DO THE FACTS **HOLD UP?**

Look for information you can verify.

- Names
- Numbers
- Places
- Documents

SOURCE

WHO MADE THIS, AND CAN I TRUST THEM?

Trace who has touched the story.

- Authors
- Publishers
- Funders
- Aggregators • Social media users

CONTEXT

WHAT'S THE **BIG PICTURE?**

Consider if this is the whole story and weigh other forces surrounding it.

- Current events
- Cultural trends
- Political goals • Financial pressures

AUDIENCE

WHO IS THE INTENDED **AUDIENCE?**

Look for attempts to appeal to specific groups or types of people.

- Image choices
- Presentation techniques
- Language Content

PURPOSE

WHY WAS THIS MADE?

Look for clues to the motivation.

- The publisher's mission
- Persuasive language or images
- Moneymaking tactics • Stated or unstated agendas
- Calls to action

EXECUTION

HOW IS THIS INFORMATION PRESENTED?

Consider how the way it's made affects the impact.

- Style
- Grammar
- Tone
- Image choices
- Placement and layout

Don't give in to Factic nec before you

With the media swirl surrounding COVID-19, more commonly known as the Coronavirus, there is a lot of junk news in the information universe. Here are six quick and simple activities to help you quiet the chaos and find quality information.

EVIDENCE

DO THE FACTS HOLD UP?

Look for information you can verify.

- Names
- Numbers
- Places
- Documents

With so much information being reported from around the world, it can be hard to know what to trust. When encountering new-to-you information compare the evidence to see if other sources are saying the same thing. Factual reports, whether in professional journalism or social media posts by well-meaning citizens, should share the same story.

How often in a developing situation should you check-in on the key facts of the event?

Activity

Find three sources of information on COVID-19: a news source you already know and trust; a public health website; and a non-traditional source like an informational chart or special interest news site. Make a list of three to five facts about the current situation they all agree on.

Fact 1:	
Fact 2:	
Fact 3:	
Fact 4:	
Fact 5:	



SOURCE

WHO MADE THIS, AND CAN I TRUST THEM? Trace who has touched the story.

- Authors
- Publishers
- Funders
- Aggregators
- Social media users

An unusual situation can make it hard to know who to trust as experts and people around the world weigh in. It can be helpful during a chaotic situation to have information pass through a specialist like a journalist or educator to make complex information more easily accessible. As you explore different content, consider what makes a good source.

Who do you think is a good source of information on COVID-19?

Activity

Pick one news item about COVID-19 and trace back who has touched the story. See if you can find the "about" page for the author or publisher. Check the publication history to see what other stories they have produced or shared.

If the author isn't an expert on the topic, look for things like:

- Official statements
- Studies and reports
- Interviews with witnesses
- Government statistics and data

Based on what you discover, do you think the source is trustworthy?



CONTEXT

WHAT'S THE BIG PICTURE?

Consider if this is the whole story and weigh other forces surrounding it.

- Current Events
- Cultural Trends
- Political Goals
- Financial pressures

Since this is a developing situation, we may not see the complete story for months. However, even developing stories should give you as big a picture possible to help you get a sense of what is going on.

Activity

Choose a news story about COVID-19. As you read the article, see if it answers all the iconic reporters' questions. Check off each question in the list below as you find the answers.

Who?	What?
When?	Where?
Why?	How?

Did the article you chose provide enough context to give you the big picture? How many of these questions do you think an article can exclude answering before they don't provide enough context to be trustworthy?

AUDIENCE

WHO IS THE INTENDED AUDIENCE?
Look for attempts to appeal to specific groups or types of people.

- Image choices
- Presentation techniques
- Language
- Content

As we gather information, we need to consider news that focuses on different audiences. Does the national news need to cover your local emergency procedures? Consider who different publications cater to as their audiences and be wary of any media content that excludes certain groups or people. Watch out for content that is emotionally charged to target a specific audience or foster an "us versus them" situation.

During a public health situation, when is it useful to write to a specific audience? When does it make a story less trustworthy?

Activity

Find a news source that is covering COVID-19 that is designed for each of the following audience types.

Your Community:
Your region:
National:
International:

What differences did you see in the content depending on the audience type? How were you able to identify which audience the story was trying to serve?



PURPOSE

WHY WAS THIS MADE?

Look for clues to the motivation.

- The publisher's mission
- Persuasive language or images
- Stated or unstated agendas
- Calls to action or moneymaking tactics

Think about why different media items are created. Is the goal to inform you, make you laugh, provide comfort, manipulate your emotions or offer an opinion? Why something is created can give us an idea of whether we should trust the story enough to use or share with others. As you encounter different types of media, check for mission statements and motivations behind the content.

Is it helpful to share posts with a harmful purpose if they raise awareness of the problem?

Activity

Using the chart below, list the most common purposes behind why different media items are created. Write them into the column on the chart that you think best reflects how shareworthy the item is based on its purpose.

SHAREWORTHY	NOT SHAREWORTHY	SHARE WITH EXPLANATION

Scroll through social media or check results on a search engine. Consider the purpose of the first post you find on COVID-19 — why was this made? Which side of your shareworthy chart would it appear on?

Would you share it anyway?



EXECUTION

HOW IS THIS INFORMATION PRESENTED? Consider how the way it's made affects the impact.

- Style
- Grammer
- Tone
- Image choices
- Placement and layout

Does the headline summarize the information or does it sound like the opening line to a blockbuster thriller? Pause for a moment to consider not just what a story says but how it presents the information. If it includes charts, can you easily find out what everything on the chart means? Do you see emotionally charged language or fear tactics?

Activity

Choose a news item on COVID-19 to evaluate. On a scale of 1 to 10, where a 1 is very sloppy/poorly done and a 10 is very professionally/well done, rate each of the following elements of your story:

Clarity (the writer's ability to clearly present information)

1 2 3 4 5 6 7 8 9 10

Style (the writer's tone and ability to engage a reader)

1 2 3 4 5 6 7 8 9 10

Grammar, typos and spelling. Quality of images and graphics included (the writer's technical abilities)

1 2 3 4 5 6 7 8 9 10

Layout/format (the way the story appears)

1 2 3 4 5 6 7 8 9 10

Using your previous answers, give the story an overall ranking for the quality with which it was executed. What do you rank the story you found?

1 2 3 4 5 6 7 8 9 10

Thinking on a scale of 1 to 10, what is the lowest number score that a story can get before you no longer trust the information presented?